

# Options and Terms & Conditions

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## Option

- Extra bed per person - 19 € per day

## Add-On Packages

- Golf
- Pilates
- Cosmetic and health
- Massage treatments

## Gastronomic Activities for 8+ persons

Please enquire for Menus and Prices

## House rules

- Only the confirmed number of guests are allowed in the property
- Be a good neighbor - no loud noise in the quiet hours
- Treat your property and the grounds with care
- All properties are non-smoking
- Rubbish disposal on a daily basis is in your responsibility
- It is not permitted to use the indoor furniture outside
- Do not sit on furniture in wet swimsuits or with sun creme on
- The toilets should be used for their intended purposes only. Do not flush any other product apart from toilet paper down the wc
- If you move any furniture / decoration items during your stay, please return them to the designated place
- The provided pool towels are only for the pool area, not for the beach
- The use of the glass in the pool area is not permitted
- Do not leave the sun umbrellas unattended. Fold down umbrellas at night and before leaving the house  
The strong wind will destroy them
- Clean up the common BBQ / lounge area after use
- Glue or tape should not be used to fix anything on the walls or windows
- Follow the Checkout Procedures when leaving the property
- Report damages or maintenance issues
- The costs of damage repairs or maintenance works caused by negligent or improper usage will be charged to you

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## Check-out procedure

- Check-out time is 10 am.
- Remove all the personal belongings and check the safe
- Remove all the food from the fridge and storage
- Dispose of all rubbish
- Leave all the used towels in the bathrooms
- Wipe down all kitchen surfaces
- Load and turn the dishwasher on the normal program
- Turn off all lights, AC and other electrical devices
- Close and lock all windows and doors
- Report maintenance or damage issues to us
- If the check out procedure is not followed, extra cleaning will be charged at €20 per hour

## Accommodation Payment Policy

Booking deposit 20% non-refundable

Balance payment 60 days prior to arrival

## Accommodation Cancellation Policy

If cancelled up to 60 days before date of arrival only the deposit will be withheld

If cancelled up to 30 days before date of arrival 50% of the total rental fee will be charged

If cancelled up to 14 days before date of arrival 75% of the total rental will be charged

If cancelled less than 14 days before date of arrival 100% of the total rental will be charged

## Contacts

Holiday bookings

E-mail: [enquiries@quintadosvales.eu](mailto:enquiries@quintadosvales.eu)

## General Contacts

Quinta dos Vales – Wine Estate

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